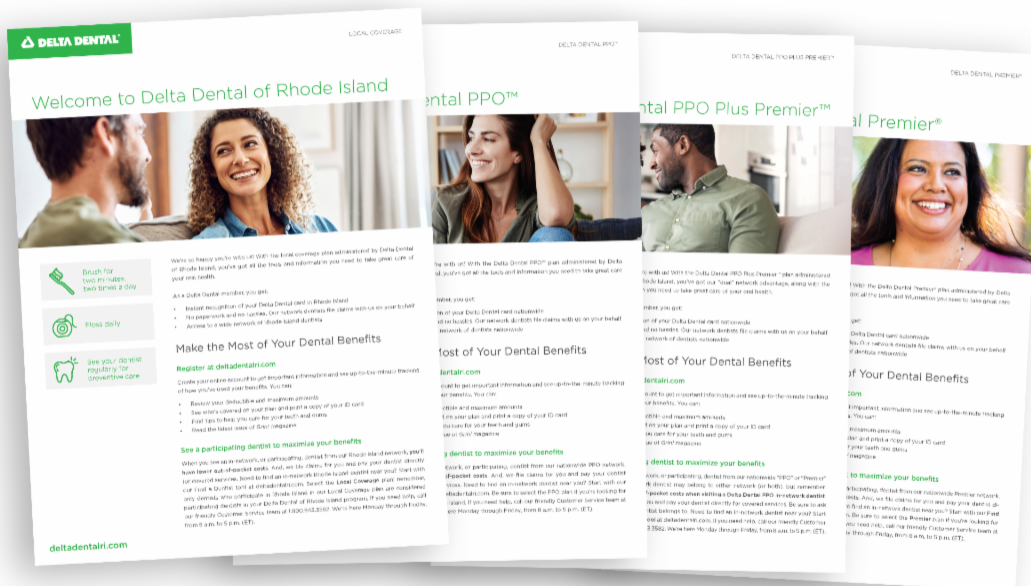




New benefit resources for your employees

We've redesigned our benefit literature to make it easier than ever for your employees to understand and use their dental benefits. Look for our newly designed Benefit Summaries and one-page *How Your Plan Works* overviews to launch soon. You'll receive our new Benefit Summaries at your renewal.



DDRI to launch two-factor authentication for member online accounts

At Delta Dental, the privacy and security of your employees' information is among our top priorities. That's why as of January 2021, we're enhancing their online security with the launch of two-factor authentication for online accounts at deltadentalri.com.

In this simple new process, employees will:

- Log in to their online account with their username and password
- Receive a message asking if they'd like to receive their secondary verification code by email or text
- Enter their verification code after they receive it
- Access their online account

If you or your employees have any questions, our friendly customer service team is happy to help. Call us at 800-843-3582 or email customerservice@deltadentalri.com.

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