

What is *FastAttach*?

FastAttach from NEA Powered by Vyne is a compliant, HITRUST CSF Certified solution for submitting electronic claim attachments and supporting documentation required for claim adjudication. *FastAttach* eliminates manual, paper-based processes related to requests for supporting claim documentation and enhances denial tracking for dental providers. Say “goodbye” to claim processing delays and get reimbursements flowing with *FastAttach*.

Improve claim adjudication times by electronically transmitting:

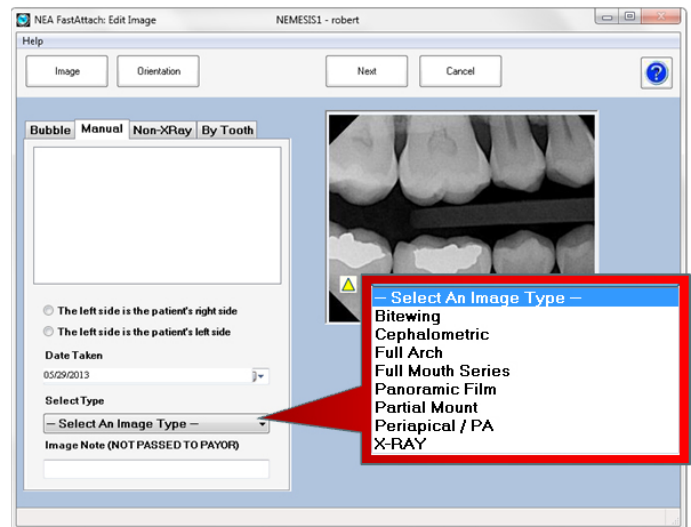
- X-rays
- Perio charts
- EOBs
- Narratives
- Pre-treatment estimates
- Secondary insurance information
- Any other documentation required to adjudicate a dental claim.

It automatically populates claim data eliminating the need for time consuming manual data entry. *FastAttach* is an encrypted, Internet based software and meets industry security requirements. Additionally, *FastAttach* interfaces with most major dental practice management systems and clearinghouses to further streamline your practice’s workflow.

How does *FastAttach* work?

FastAttach is easy to setup and use. Once a request is received for additional documentation, the user simply needs to import, upload, scan or capture the image and attach it to the electronic request. *FastAttach* supports the widest variety of image acquisition

methods in the industry including: screen capture, file import, scanner and secure mobile device capture through our patented **FastKapture** app for iOS® and Android®.



Easily attach X-rays or other required supporting documentation.

Once the image is captured in *FastAttach*, the user simply transmits the image to the NEA repository. NEA immediately sends a report back to the practice with an NEA Attachment Tracking Number for each file. The user places the NEA Tracking Number in the remarks or NTE section of the claim and sends the claim electronically through their claims clearinghouse.

Easy to Use & Access

- Simple, easy to read screens
- Minimal training required
- 24/7 secure, online access to your images
- Enables image sharing with other providers
- Works well for solo offices, multiple locations, multi-specialty clinics and more



Take advantage of the Delta Dental of Rhode Island Promo. Mention code: *DDRIRZ1M*. Get ONE month FREE, plus \$0 Registration. Expires 1/1/2019

The Data Entry screen provides a simple interface for completing all of the attachment requirements.

Unparalleled Customer Service

- UNLIMITED FREE customer service and support
- Online chat support tool
- Experienced, knowledgeable support staff
- Refresher training for staff at no additional cost

Get Started Fast

- Minimal up-front costs - low monthly fee
- Rapid implementation (most take <1 hour)
- Compatible with dental practice management systems and clearinghouses

Start sending **unlimited claim attachments electronically** to over 750 dental plans and payers with **FastAttach** and get the exclusive **Vyne Connect encrypted email service** - all for only **\$39 per month per office location***!

Use promo code **DDRIRZ1M** at: www.nea-fast.com.
or contact NEA Sales at: (800) 782-5150, opt. 2.

*Each dental practice office location submitting claim attachments is required to have its own FastAttach subscription and NEA Facility ID. Separate registration is required for each office location. Offices wishing to register more than one location, please contact NEA Sales for registration assistance. Vyne Connect email service includes up to 5 email accounts/addresses per NEA Facility ID.

Easily view payer requirements

Your *FastAttach* subscription also includes **FastLook**, an integrated solution that provides individual payer attachment requirements for claims adjudication. With **FastLook**, providers can search by payer name and procedure code to determine if an attachment needs to be sent and if so, the exact parameters of what needs to be sent. Knowing this up-front eliminates the hassle of sending unnecessary attachments and saves time.

Communicate with Confidence Using Vyne Connect Encrypted Email

Did you know that sending emails that contain Protected Health Information (PHI) without using an encrypted email service to do so, could put you at risk for HIPAA violations and could even make your business a prime target for a cyber security breach?

NEA is attuned to your compliance needs. That's why every *FastAttach* subscription also includes access to our exclusive **Vyne Connect** encrypted email service. Improve the security of communications you send patients, payers and other providers by using Vyne Connect encrypted email exchange. It's simple to use and works with your existing email service, so no need to setup new email accounts. **Contact NEA to learn more - 800-782-5150, NEA option 2.**

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Connecting Disconnected Data™

Vyne Connect Delivers Affordable, Encrypted Email Exchange

Vyne Connect is offered exclusively to NEA Powered by Vyne clients as part of the standard \$39 *FastAttach* subscription and delivers a user-friendly solution for email encryption at an unheard of low price.

How can you safeguard the Protected Health Information (PHI) of your patients, yet communicate with them in a manner that's convenient for everyone involved? Email is a quick way to send info to patients, payers and other providers, but depending on what's being sent, it could cause a compliance nightmare if you're not using an encrypted email service. **Why risk thousands of dollars when there's a simple solution?**

Take the fear out of knowing what can and can't be sent via standard email with Vyne Connect.

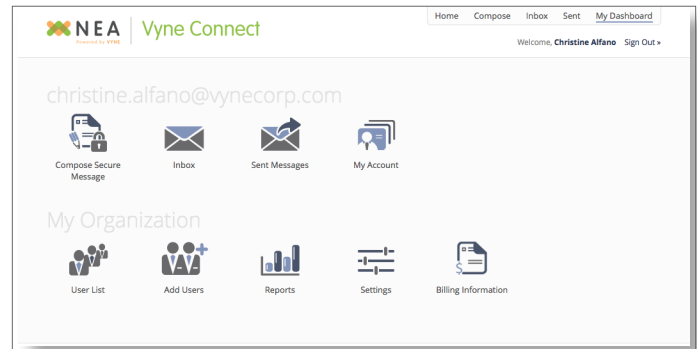
Vyne Connect encrypted email makes sending PHI or any other information necessary to parties outside of your organization a snap – and it helps keep you in line with increasingly complex security regulations like HIPAA. Why risk using unsecure email? Vyne Connect utilizes trusted encryption standards for its messaging platform. A minimum of two encryption protocols are used for every delivery of a Vyne Connect message or attachment – 128-bit HTTP over SSL and 256-bit AES.

- Send anything from treatment plans to billing information.
- Take control of your communications with flexible options for message auditing, notifications, expiration and message recall.

Affordable, robust, encrypted email at your fingertips.

We've taken the guesswork out of searching for the best email encryption program for your money. Vyne has done the research and used our connections to negotiate an unheard-of price for this robust, yet easy-to-use service.

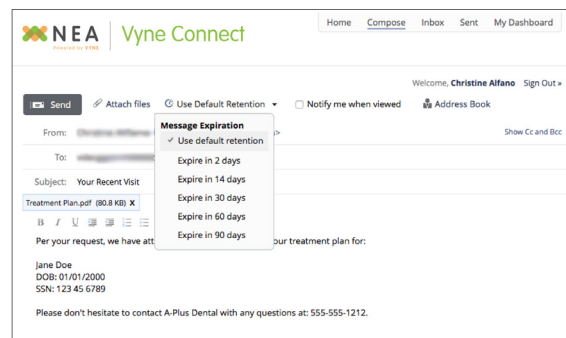
- Vyne Connect gives you access for five (5) email accounts to send encrypted messages to anyone for only \$5 per month.
- Similar encrypted email solutions offered for dental professionals cost a minimum of \$20 per month for 5 users/email addresses, and the average industry cost for comparable service is approximately \$46 per month.



For one low monthly fee, you get not only FastAttach, but also, the Vyne Connect email encryption service. One vendor; one great deal!

Simple for senders & recipients.

Vyne Connect is easy to use and account setup can be done in just minutes! There's minimal training required and, best of all, you can use your existing email address, so there's no disruption to your existing processes. For message recipients, Vyne Connect keeps things simple and does not require recipients to register for a special account. They can easily view, download and reply to emails sent with Vyne Connect securely and at no added cost to them.



What Can You Do with Vyne Connect Email Encryption?



Encrypt and send documents from most major email applications.



Exceed compliance regulations such as HIPAA, HITECH, SOX, GLBA, CJIS, FIPS and more.



Reduce cost, risk of data loss and avoid compliance issues.



Simple setup, minimal training and unlimited support from NEA.



Take control with message auditing, notifications, expiration and message recall.



Send encrypted records from your dental practice to anyone including other providers, patients, or payers.

Intelligent message controls set Vyne Connect apart

Vyne Connect enables you to take control of your communications using your existing email accounts. It provides flexible options for administering your email that a standard email service cannot offer. These intelligent message controls include the ability to:

- Define how you want recipients to verify their identity to access an email message (EX: enter date of birth, account number or other custom information.)
- Obtain a real-time proof of delivery log that gives you control over protected messages showing who, when and where each message was opened.
- Setup instant notifications that tell you when an email was viewed by the recipient.
- Set expiration dates/times so that you only make a message available for a specified window of time.
- Recall a message that may have been sent to an incorrect email address.
- Revoke access privileges at any time – even after the email has been viewed.

Compatible with the systems you already use.

Vyne Connect's seamless workflow enables users to send encrypted messages from Outlook 2007-2016, a webmail portal, smartphone, tablet or any computer. It is fully supported on most major mainstream web browsers (IE, Firefox, Chrome, Safari, etc.) using most widely used Operating Systems (Windows7+, OSX 10.4+ and current Linux variants). Vyne Connect also integrates with Outlook (via the Outlook Add-in) for Outlook 2003, 2007, 2010, 2013 and Office 365.

Supported by a team you trust

NEA clients expect a certain level of support and that's what you'll get with Vyne Connect. There's one number to call for all of your *FastAttach* or Vyne Connect inquiries.

- Contact NEA by phone: 800-782-5150, option 3, then 3
- Use our online Chat Tool
- Email us at: wcsupport@vynecorp.com

Take the next step in improving your data security.
Get started with *FastAttach* and Vyne Connect today!

www.nea-fast.com/vyneconnect

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Powered by **VYNE**

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