What is the FastAttach service?

FastAttach from NEA Powered by Vyne is a HITRUST CSF Certified solution for submitting electronic claim attachments and supporting documentation required for claim adjudication. The FastAttach software eliminates manual, paper-based processes related to requests for supporting claim documentation and enhances denial tracking for dental providers.

Improve claim adjudication times & get the revenue cycle flowing by electronically transmitting:

- Supporting documentation like X-rays, perio charts, EOBs, narratives
- Pre-treatment estimates
- Secondary insurance information
- Any other documentation required to adjudicate a dental claim.

The FastAttach software is an encrypted, Internet based solution that is available on-premise or cloud-based for maximum convenience and compatibility. The FastAttach software interfaces with most major dental practice management systems and leading clearinghouses to further streamline your practice’s workflow.

How does the FastAttach software work?

The FastAttach software is easy to setup and use. Once a request is received for additional documentation:

1. **Import**, upload, scan or capture the image using our patented FastKapture® app for iOS® and Android®.
2. **Attach** it to the electronic request using the FastAttach software.
3. **Transmit** the image to the NEA repository and NEA immediately sends a report back to you with an NEA Tracking Number for each file.

4. **Place** the NEA Tracking Number in the remarks or NTE section of the claim.

5. **Send** the claim electronically through your claims clearinghouse.

Easily attach X-rays or other required supporting documentation.

Easy to Use & Access

- Simple, easy to read screens
- 24/7 secure, online access to your images
- Enables image sharing with other providers
- Works well for solo offices, multiple locations, multi-specialty clinics and more.

**FastAttach Web provides a cloud-based option for claim attachments**

If you’re using a cloud-based practice management system or clearinghouse you have the option of creating and managing claim attachments directly from the FastAttach Web portal. FastAttach Web is a secure web portal that offers both account management tools and web-based attachment creation and submission capabilities. Best of all, there’s no added charge to use the web portal service.

Take advantage of the Delta Dental of Rhode Island Promo. Mention code: DDRIRZTM & get ONE month FREE, plus $0 Registration - a $239 savings. Expires 1/1/2021
Users of the FastAttach desktop software can easily access the FastAttach Web via “Online Features.” The FastAttach Web service provides users with a Dashboard for viewing all attachment activity as well as another convenient way to create, view, edit, and send attachments. There’s also a message center to view and send messages to payers and other providers in the NEA network.

Easily view payer requirements

Another feature of the FastAttach Web service is FastLook™, part of the Health Plan lookup tool. The FastLook feature provides payer IDs, contact information and attachment requirements. Using the FastLook service, providers can search by payer name and procedure code to determine if an attachment needs to be sent and all associated attachment requirements.

Knowing this information up-front eliminates the hassle of sending unnecessary attachments.

Unparalleled Customer Service

- UNLIMITED customer service and support
- Online chat support tool
- Refresher training for staff at no additional cost

Get Started Fast

- Minimal up-front costs - low monthly fee
- Rapid implementation (most take <1 hour)
- Compatible with most major dental practice management systems and clearinghouses

Communicate with confidence using Vyne Connect encrypted email

Did you know that sending emails that contain Protected Health Information (PHI) without using an encrypted email service could put you at risk for HIPAA violations and could even make your business a prime target for a cyber security breach?

NEA is attuned to your compliance needs. That’s why FastAttach subscriptions also include access to our exclusive Vyne Connect™ encrypted email service. Improve the security of communications you send patients, payers and other providers by using Vyne Connect. It’s simple to use and works with your existing email service - no need to setup new email accounts.

Start sending unlimited claim attachments electronically to over 750 dental plans and payers using the FastAttach service and get the exclusive Vyne Connect encrypted email service - all for only $39 per month per office location*!

Call or register online now and save $239 with promo code DDRIRZ1M at: (800) 782-5150, opt. 2 or www.nea-fast.com.